

SHIPPING AND DELIVERY POLICY

At Siddharth Mushroom, we are committed to providing a seamless and efficient shipping experience. Please review our shipping and delivery policy to understand how we handle your orders and ensure timely delivery.

1. FREE SHIPPING POLICY

Please note that our free shipping policy applies only if specified as part of promotional campaigns or special offers. For all other orders, standard shipping rates will apply.

2. SHIPPING DETAILS

- **Postal Address:** A complete postal address, including pin code, email ID, and contact number, is essential to help us ship your order. Kindly cross-check your pin code and contact number before completing your order.
- **Order Processing Time:** If the ordered item is in stock, it will be packed and dispatched from our warehouse within 3 working days. If some of the ordered items are not in stock, we will produce them and dispatch within 10 working days of the order being placed. We will keep you informed under such circumstances.

3. DELIVERY SCHEDULE

- **Courier Partners:** Our courier partners will be able to deliver the shipment to you on Monday or Thursday, from 10 AM to 6 PM. Working days exclude public holidays and Sundays.
- **Delivery Time:** Delivery time is subject to factors beyond our control, including unexpected travel delays from our courier partners and transporters due to weather conditions and strikes.

4. TRACKING YOUR ORDER

As soon as your package is dispatched, we will email you your order tracking details. Kindly bear with us until then. You can track the status of your order using the tracking number provided in the email.

5. DELIVERY LOCATIONS

We currently ship to addresses within India. For international shipping requests, please contact us at siddharthmushroom@yahoo.com to discuss potential arrangements and associated costs.

6. IMPORTANT NOTES

- **Delivery Attempts:** Our courier partners will make two attempts to deliver your package. If you are not available to receive the package, it will be returned to us. Please ensure someone is available at the delivery address to receive the package.
- **Undeliverable Packages:** In the event that a package is returned to us due to an incorrect address provided by you, we will contact you for a corrected address. Additional shipping charges may apply for re-dispatching the package.
- **Customs and Duties:** For international orders, customs duties and taxes may apply, which are the responsibility of the recipient. Please check with your local customs office for further information on import regulations and taxes.

7. CONTACT US

For any further clarifications or inquiries about our shipping and delivery policy, please contact us at siddharthmushroom@yahoo.com. We are here to help and ensure a smooth delivery process for your orders.
